

Appendix 4: National Fraud Initiative 2018/19 Exercise

Background

The NFI has recently changed its risk scoring process. In previous years, reports were given one of three different quality gradings - High, Medium and Low - and within these gradings the NFI would highlight certain matches as “Recommended”, according to their overall fraud risk.

As of January 2019, the NFI is now using a “Fraud Risk View” to encourage an overall review of all the matches relating to an individual rather than reviewing matches that relate to the same person in isolation. The Fraud Risk View displays the count of individuals with potential fraud risk factors identified. This is broken down into dataset types, e.g. Housing Benefit Claimants, Housing Tenants or Blue Badge Parking Permits. Individuals are assigned a risk score based on all the matches they appear within for each particular risk area. Individuals are then categorised into high, medium, low or nil risk depending on their total risk score for each particular risk area.

In previous NFI exercises, the Council normally only processed **Recommended** matches on **high** level reports. For the 2018/19 exercise, the Council will be processing all “**High Risk**” matches from all available reports.

The summary table below lists the total number of matches by report.

Any Department may process additional matches if they wish to. If they do, then these additional matches will be classed as High Risk.

Current Figures

The Council has received a total of 2,969 matches across 11 Fraud Risk Area reports, with 1,102 of these being classed as High Risk.

As it is essential that the Council has sufficient resources and expertise available at the right time to maximise the outcomes of the NFI, the Key Contact is currently working to identify users to investigate matches and act as Lead Dataset Contacts for each dataset. Once the required users are identified and trained, target completion dates for processing all High Risk matches will be confirmed.

Concessionary Travel Pass matches will be processed on the Council’s behalf by Euclid.

Fraud Risk Area	High Risk Matches	Medium Risk Matches	Low Risk Matches	Nil Risk Matches	Total
Blue Badge Parking Permit	187	44	1	0	232
Concessionary Travel Pass	569	560	0	0	1129
Council Tax Reduction Scheme	39	459	127	25	650
Housing Benefit Claimants	72	26	523	11	632
Housing Tenants	41	23	7	2	73
Payroll	17	9	0	0	26
Personal Alcohol Licence	2	0	0	0	2
Personal Budgets	2	9	9	1	21
Private Residential Care Homes	20	25	0	0	45
Right to Buy	3	3	1	0	7
Waiting List	150	1	1	0	152
Total	1102	1159	669	39	2969